

# Sedex Members Ethical Trade Audit Report

## Version 6.1



Audit Details						
Sedex Company Reference: (only available on Sedex System)	ZC1061875 Sedex Site Reference: (only available on Sedex System)			ZS409367559		
Business name (Company name):	Manjushree Technor	Manjushree Technopack Ltd.				
Site name:	MANJUSHREE TEC	HNOP	ACK LTD-Amri	itsar	-	
Site address:	BAL KALAN, MAJITHA ROAD AMRITSAR (PUNJAB) 143006 Plot No. 611/1090, Qilla No. 138-3 & 5-12 & 4 & 8- 0 AMRITSAR 143006 143006 IN			IN		
Site contact and job title:	Mr. Gajendra Singh /	Plant	Head			
SMETA Audit Pillars:	Labour Standards	Health and Safety (plus Environment 2-Pillar)		Environ 4-pillar	ment	Business Ethics
Date of Audit:	2023-04-20					

Audit Company Name:	
SGS ASIA	

Audit Conducted By						
Affiliate Audit Company	$\checkmark$	Purchaser		Retailer		
Brand owner		NGO		Trade Union		
Multi-stakeholder			Combined Audit (select all that apply)			

Report reference: ZAA600009272

Start Date: 2023-04-20



## Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

#### 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

#### **4-Pillar SMETA**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



## **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Auditor Team					
Lead Auditor:	ABHISHEK KUMAR SINGH	APSCA Number:	21705182		
Additional Auditors:	SUDHAKAR SHUKLA				
Date of declaration:	2023-04-20				

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

Site Representation				
Full Name:	Mr. Gajendra Singh			
Title:	Plant Head			
Date of declaration:	2023-04-20			
Comments:				

Any exceptions to this must be recorded here (e.g. different sample size): Sampled wage records from the past 5 months were provided for review (5 months only since the operation for digital thermometer just

started last Sep 2020). The audit took 2.0 man-days (9 AM-6PM per day). Audit time was extended until 8PM due to the extent of documentation; this was agreed upon with the factory representatives

None

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## Summary of Findings

Issue	Area of Non–Conformity		Number of issues		ues	Findings
(please click on the issue title to go direct to the appropriate audit results by clause)	ETI	Local Law	NC	Obs	GE	
0A - Universal rights covering UNGP			0	0	0	
0B - Management systems and code implementation	0.B.1	§1	1	0	0	NC - ZAF600053615
1 - Freely chosen employment			0	0	0	
2 - Freedom of association and right to collective bargaining are respected			0	0	0	
<u>3 - Working conditions are safe and hygienic</u>	3.1 3.1 3.1 3.1 3.1 3.1 3.1 3.1 3.1 3.1	0 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	10	0	0	NC - ZAF600053617 NC - ZAF600053618 NC - ZAF600053620 NC - ZAF600053620 NC - ZAF600053621 NC - ZAF600053622 NC - ZAF600053623 NC - ZAF600053624 NC - ZAF600053625 NC - ZAF600053626
4 - Child labour shall not be used			0	0	0	
5 - Living wages are paid	5.1	§11	1	0	0	NC - ZAF600053628
6 - Working hours are not excessive	6.1	§12	1	0	0	NC - ZAF600053627
7 - No discrimination is practiced			0	0	0	
8 - Regular employment is provided			0	0	0	
8A - Subcontracting and homeworking			0	0	0	
<u>9 - No harsh or inhumane treatment is</u> <u>allowed</u>	9.1	§13	1	0	0	NC - ZAF600053616
10A - Entitlement to work and immigration			0	0	0	
10B2 - Environment 2-pillar			0	0	0	
10B4 - Environment 4-pillar			0	0	0	
<u>10C - Business ethics 4-pillar</u>			0	0	0	

#### Local Law Issues

Issue	Description
§1	In accordance with Industrial Employment (Standing Orders) Act 1946, every Industrial Establishment wherein 100 or more workmen are employed on any day of the preceding 12 months within six months from which the Act becomes applicable to an industrial establishment. Thé factory has to prepare standing orders and get it certified by labour commissioner. A copy of the certified Standing orders in English as well as in language understood by the majority of the workers to be displayed on a notice board near the entrance or at in a place visible to the employees.

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§2	In accordance with the Factories Act 1948, Section 38 (1), in every factory all practicable measures shall be taken to prevent out break of fire and its spread, both internally and externally, and to provide and maintain- (a) safe measures of escape for all persons in the event of fire and (b) the necessary equipement and facilities for extinguishing fire. (2) Effective measures shall be taken to ensure that all workers are familiar with the measures of escape in case of fire and the routine to be followed in such cases.
§3	In accordance with Factories Act 1948 Section 7-A (1) every occupier shall ensure, so far as is reasonably practicable, the health, safety and welfare of all workers while they are at work in the factory (2) Without prejudice to the generality of the provisions of sub-section(1), the matters to which such duty extends, shall include-(a) the provision and maintenance of plant and systems of work in the factory that are safe and without risks to health, (b) The arrangements in the factory for ensuring safety and absence of risks to health in connection with the use, handing, storage and transport of articles and substances, (c) The provision of such information, instruction, training and supervision as are necessary to ensure the health and safety of all workers at work.
§4	In accordance with the Factories Act 1948, Section 38 (1), in every factory all practicable measures shall be taken to prevent out break of fire and its spread, both internally and externally, and to provide and maintain- (a) safe measures of escape for all persons in the event of fire and (b) the necessary equipement and facilities for extinguishing fire. (2) Effective measures shall be taken to ensure that all workers are familiar with the measures of escape in case of fire and the routine to be followed in such cases.
§5	In accordance with the Factories Act 1948, Section 38 (1), in every factory all practicable measures shall be taken to prevent out break of fire and its spread, both internally and externally, and to provide and maintain- (a) safe measures of escape for all persons in the event of fire and (b) the necessary equipement and facilities for extinguishing fire. (2) Effective measures shall be taken to ensure that all workers are familiar with the measures of escape in case of fire and the routine to be followed in such cases.
§6	According to factories act 1948 section 45(1) There shall in every factory be provided and maintained so as to be readily accessable during all working hours first aid boxes or cupboards equipped with prescribed contents and the number of such boxes or cupboards to be provided and maintained shall not be less than one for every one hundre and fifty workers ordinarily employed in the factory section 45 (3) each first aid box or cupboard shall be kept in charge of a separate responsible person who holds a certificate in first aid treatment.
§7	In accordance with Factories Act 1948 Section 7-A (1) every occupier shall ensure, so far as is reasonably practicable, the health, safety and welfare of all workers while they are at work in the factory (2) Without prejudice to the generality of the provisions of sub-section(1), the matters to which such duty extends, shall include-(a) the provision and maintenance of plant and systems of work in the factory that are safe and without risks to health, (b) The arrangements in the factory for ensuring safety and absence of risks to health in connection with the use, handing, storage and transport of articles and substances, (c) The provision of such information, instruction, training and supervision as are necessary to ensure the health and safety of all workers at work.
§8	In accodance with Factories Act. 1948 section 19 (1) In every factory (a) sufficient laterine and urinal accomodation of prescribed type shall be provided conveniently stuated and easily accessible to workers at all times while they are at the factory;(b) separate enclosed accomodation shall be provided for male and female emploees;(c) such accomodation shall be adequately lighted and ventilated and no laterine or urinal shall , unless specially exempted in writing by the Chief Inspector, communicate with any work room except through an intervening open space or ventilated passages;(d) all such accomodation shall be employed whose primary duty it would be to keep clean latrines , urinals and washing places.

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§9	In accordance with factory act 1948 section 7A(1) every occupier shall ensure, so far as is reasonably practicable, the health, safety and welfare of all workers while they are at work in the factory. (2) Without prejudice to the generality of the provisions of sub-section (1), the matters to which such duty extends, shall include- a) the provision and maintenance of plant and systems of work in the factory that are safe and without risks to health, b) The arrangements in the factory for ensuring safety and absence of risks to health in connection with the use, handing, storage and transport of articles and substances, c) The provision of such information, instruction, training and supervision as are necessary to ensure the health and safety of all workers at work.
§10	In accordance with Factories Act 1948, Section 38 (1) In every factory, all practicable measures shall be taken to prevent outbreak of fire and its spread, both internally and externally, and to provide and maintain (a) safe means of escape for all persons in the event of a fire, and (b) the necessary equipment and facilities for extinguishing fire. (2) Effective measures shall be taken to ensure that in every factory all the workers are familiar with the means of escape in case of fire and have been adequately trained in the routine to be followed in such cases.
§11	In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employed by him, the work performed by them, the wages paid to them, the receipts given by them, and in such particulars and in such forms as may be prescribed. In accordance with Factories Act 1948, Section 59 (1), where a worker works in a factory for more than 9 hours in a day or more than 48 hours in any week he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59 (2), 'Ordinary rate of wages' means the basic wages plus such allowances, including the cash equivalent of the advantage accruing through the concessional sale to workers of food grains and other articles, as the worker is for the time being entitled to, but does not include a bonus and wages for overtime work.
§12	In accordance with the Factories Act 1948, Section 62 (1) the manager of every factory shall maintain a register of adult workers, to be available to the Inspector at all times during working hours, or when any work is being carried on in the factory, showing – (a) the name of each adult worker in the factory; (b) the nature of his work; (c) the group, if any, in which he is included; (d) where his group works on shifts, the relay to which he is allotted; (e) such other particulars as may be prescribed.
§13	In accordance to The Industrial Disputes (Amenmend) act 2010, Chapter II B,9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen alternatively on rotation basis every year. (4) The total number of members of the Grievance Redressal Committee shall not exceed more than six: Provided that there shall be, as far as practicable, one woman member if the Grievance Redressal Committee has two members and in case the number of members are more than two, the number of women members may be increased proportionately. (5) Notwithstanding anything contained in this section, the setting up of Grievance Redressal Committee shall not affect the right of the workman to raise industrial dispute on the same matter under the provisions of this Act. (6) The Grievance Redressal Committee may complete its proceedings within forty-five days on receipt of a written application by or on behalf of the aggrieved party. (7) The workman who is aggrieved of the decision of the Grievance Redressal Committee may prefer an appeal to the employer against the decision of Grievance Redressal Committee and the employer shall, within one month from the date of receipt of such appeal, dispose off the same and send a copy of his decision to the workman concerned. (8) Nothing contained in this section shall apply to the workmen for whom there is an established Grievance Redressal Mechanism in the establishment concerned."

Audit company:	Report reference:	Start Date:	End Date:	
SGS ASIA	ZAA600009272	2023-04-20	2023-04-20	Sedexglobal.com



### **Site Details**

Site Details				
Company Name	Manjushree Technopack Ltd.			
Site Name	MANJUSHREE TECHNOPACK LTD-Amritsar			
GPS location (if available)	GPS Address:	Plot No. 611/1090, Qilla No. 138-3 & 5-12 & 4 & 8-0, Bal Kalan, Majitha Road, Amritsar- Punjab-143006		
	Coordinates:	Latitude : 31.703290 and Longitude : 74.921957		
Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Factory license: ASROFL 4495 Dated: 19.04.2023 for 500 Manpower and 1000 HP Valid Till - 31st December 2023.			
Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Spray & Dispenser Pumps.			
Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	Manjushree Technopack Limited Amritsar is located at Plot No. 611/1090, Qilla No. 138-3 & 5-12 & 4 & 8-0, Bal Kalan, Majitha Road, Amritsar- Punjab-143006. Factory has started operation since 1st December 2019 at this location. Sample selected to verify salary and time records were March 2023, November 2022 and June 2022. 26 Workers were sampled for Interview including Male and female workers. During audit tour facility has denied to click the photographs in 02 out of 02 assembly sections as per facility because in those sections unique machines have been installed.			





Structure and number of buildings	Building Name:		Building 1	
	Floor	Descriptio	n	Remark
	Ground Floor	Injection, I Tool Roon Material, S Finished G Storage an Loading.	n, Raw Storage, Good	None
	1st Floor Assembly, Machine Area.		None	
	Mezzanine Floor	Store for S	Surplus	None
	2nd Floor	Packaging	1	None
	Building Name:		Building 2	
	Floor	Descriptio	n	Remark
	Ground Floor and First Floor	Admin Are Office	a and	None
	Building Name:		Building 3	
	Floor	Descriptio	n	Remark
	Ground Floor	Injection		None
	1st Floor     Rework       Building Name:     Dormitory		None	
	Floor	Descriptio	n	Remark
	Ground and First Floor	Rooms for	Worker	None
Visible structural integrity issues (large cracks) observed?	□ Yes ☑ No			
	Please give details:			
	No structural integrity	ISSUES ODSE	erved during	g Audit Process.
Does the site have a structural engineer evaluation?	🗹 Yes 🗆 No			
	Please give details:			
	Factory has obtained on 17.04.2022.	Stability Ce	rtificate fror	n concerned authority
Site function	□ Agent		Factor Proces	ry ssing/Manufacturer
	□ Finished Product	Supplier	□ Growe	er
	Homeworker		🗆 Labou	ır Provider
	Pack house		🗆 Prima	ry Producer
	□ Service Provider		□ Sub-c	ontractor
Months of peak season	Select a month to Sele	ect a month		
Process overview	Raw - Inspection - Storage - Mixing - Molding - Assembly - Inspection - Packaging - Dispatch.			
What form of worker representation is there	tion is there 🛛 Union 🖾 Worker Con			er Commitee
on site?	□ Other		□ None	

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Please give details:	Works Committee last meeting held at 18.03.2023.
Is there any night production work at the site?	☑ Yes □ No
Are there any on site provided worker accommodation buildings	<ul><li>✓ Yes □ No</li><li>Please give details:</li></ul>
	Factory has provided worker accommodation building within Periphery. 20 Workers were found living over there.
Are there any off site provided worker accommodation buildings	<ul> <li>☐ Yes ☑ No</li> <li>Please give details:</li> </ul>
Were all site provided accommodation buildings included in this audit	<ul> <li>✓ Yes □ No</li> <li>Please give details:</li> </ul>





Audit Parameters			
Time in and time out	Day 1		
	In	09:30	
	Out	17:30	
Audit type:	FULL_IN	IITIAL	
Was the audit announced?	ANNOU	NCED	
Was the Sedex SAQ available for review?	Yes		
Any conflicting information SAQ/Pre-Audit Info to Audit findings?	No		
Who signed and agreed CAPR	Mr. Gaje	ndra Sing	h / Plant Head
Is further information available	No		





Audit attendance	Management	Worker Representatives	
	Senior management	Worker Committee representatives	Union representatives
A: Present at the opening meeting?	Yes	Yes	No
B: Present at the audit?	Yes	Yes	No
C: Present at the closing meeting?	Yes	Yes	No
Reason for absence at the opening meeting	No Union, Hence Not Applicable.		
Reason for absence during the audit	No Union, Hence Not Applicable.		
Reason for absence at the closing meeting	No Union, Hence Not Applicable.		





## Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

	Worker Analysis							
		Local			Migrant*		Home	
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	workers	Total
Worker numbers – male	45	0	151	0	0	0	0	196
Worker numbers – female	66	0	104	0	0	0	0	170
Total	111	0	255	0	0	0	0	366
Number of Workers interviewed – male	8	0	8	0	0	0	0	16
Number of Workers interviewed – female	5	0	5	0	0	0	0	10
Total – interviewed sample size	13	0	13	0	0	0	0	26





	Nationalities Structure	
Nationality of Management	Indian	
Please list the nationalities of all workers, with the three most common nationalities listed first.	Nationaility 1: INDIAN	approx %: 100%
Was this list completed during peak season?	<ul><li>✓ Yes □ No</li><li>Please give details:</li></ul>	
Worker remuneration	Workers on piece rate:	0%
	Paid hourly:	0%
	Salaried:	100%
Payment cycle	Paid daily:	0%
	Paid weekly:	0%
	Paid monthly:	100%
	Other:	0%
	Details for other:	Not Applicable





W	/orker Interview Summary
Were workers aware of the audit?	🗹 Yes 🗆 No
Were workers aware of the code?	🗹 Yes 🗆 No
Number of group interviews:	2 Group of 5 Female Workers and 3 Group of 4 Male Workers
Number of individual interviews:	Male: 4 Female: 0
All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.	<ul> <li>✓ Yes □ No</li> <li>Please give details:</li> </ul>
Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	☑ Yes □ No
In general, what was the attitude of the workers towards their workplace?	☑ Favorable  □ Non-favourable  □ Indifferent
What was the most common worker complaint?	All workers interviewed had a positive attitude to management and site.
What did the workers like the most about working at this site?	Management cooperation during the work and positive working environment.
Any additional comment(s) regarding interviews:	None
Attitude of workers to hours worked:	Positive
Is there any worker survey information available?	<ul> <li>□ Yes ☑ No</li> <li>Please give details:</li> </ul>



#### Attitude of workers:

No Negative comment received from the workers against the management and factory No walkout / strike taken place in the factory in the past Workers confirmed that factory does not hire any child labour and they are also aware about the policy All the workers are working freely in the factory.

Attitude of worker's committee/union reps:

No Negative Comments received.

Attitude of managers:

Shown positive attitude and cooperative during the audit process.

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#### 0A - Universal Rights covering UNGP [Summary of Findings]

#### 0A: Compliance Requirements

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter. Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current Systems:

Factory has policy on Universal Human Rights. Factory has appointed Mr. Rajender Kumar for the implementation of this Universal Human Rights. Factory has communicated its human rights policy to all its stakeholders.

#### Evidence examined:

ETI base code Health & Safety policy Human right policy

Any other comments:

None

Policy statement that expresses commitment to respect human rights?	☑ Yes □ No
	Please give details:
	Human Right Policy statement to respect Human Right.
Are the policies included in workers' manuals?	🗹 Yes 🗆 No
	Please give details:
	All Policies are included in Worker manual.
Does the business have a designated person responsible for implementing	☑ Yes □ No
standards concerning Human Rights?	Please give details:
	Mr. Rajender Kumar
Does the business have a transparent system in place for confidentially reporting,	☑ Yes □ No
and dealing with human rights impacts	Please give details:
without fear of reprisals towards the reporter?	Factory has transparent internal system for confidentially reporting of any issue. Factory has grievance redressal policy and system.

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Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement)	☑ Yes □ No	
Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	<ul><li>☑ Yes □ No</li><li>Please give details:</li></ul>	
mornation, which is implemented.	-	
	control of Mr. Rajender Kumar.	the workers in the office under the
Me	asuring Workplace Impact	
Annual worker turnover(Number of workers leaving in last 12 months as a % of average	Last year	10.0%
total number of workers on site over the year (annual worker turnover))	This year	6.0%
Current % quarterly (90 days) turnover(Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2])	5.0%	
Annual % absenteeism(Number of days lost	Last year	11.0%
through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year)	This year	8.0%
Quarterly (90 days) % absenteeism(Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] * Number of available workdays in the month)	7.0%	
Are accidents recorded?	🗹 Yes 🗆 No	
	Please give details:	
	-	factory, No accident yet occurred.
Annual Number of work related accidents	Last year	0.0%
and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	This year	0.0%
Quarterly (90 days) number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	0.0%	
Lost day work cases per 100	Last year	0.0%
workers ([(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers)	This year	0.0%

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% of workers that work on average more than 48 standard hours / week in the last 6 / 12 months	6 month 12 month	0.0% 0.0%
% of workers that work on average more than 60 total hours / week in the last 6 / 12 months	6 month 12 month	0.0% 0.0%

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#### 0B - Management Systems and code Implementation [Summary of Findings]

0B: Compliance Requirements

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.3 Suppliers are expected to communicate this Code to all employees.

0.B.4 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with. 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend

the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current Systems:** 

Factories display the social policies and abstract of various National and Local laws. Overall responsibility for meeting the local legal compliance is taken by Mr. Rajinder Singh.

Evidence examined:

Health & Safety Policy

Any other comments:

None

	Management Systems
In the last 12 months, has the site been subject to any fines/prosecutions for	🗆 Yes 🗵 No
non-compliance to any regulations?	Please give details:
	No such fines observed.
Do policies and/or procedures exist that reduce the risk of forced labour, child	🗹 Yes 🗆 No
labour, discrimination, harassment & abuse?	Please give details:
	Policies exist for Forced labor, Child labor, non-discrimination, Health and Safety, Minimum Wage, Working Hours, No harsh treatment, Environment.
If Yes, is there evidence (an indication) of effective implementation? Please give details.	All these policies are communicated to employees during induction training. it was confirmed during the employee interview and document review.
Have managers and workers received training in the standards for forced labour,	☑ Yes □ No
child labour, discrimination, harassment & abuse?	Please give details:
	Standards on Forced labour, Child labour, discrimination, harassment and abuse were communicated to all employees though regular training.
If Yes, is there evidence (an indication) that training has been effective e.g. training	☑ Yes □ No
records etc.? Please give details	Please give details:
	31.01.2023 last training was conducted.

Report reference: ZAA600009272

Start Date: 2023-04-20



recognised system certifications e.g. ISO 900, 1400, OHSAS 18000, SA8000 (or other social audits)? Is there a Human Resources manager/department? Is there a senior person /manager responsible for implementation of the code? Please give details: Mr. Rajinder Kumar Is there a policy to ensure all worker information is confidential? Please give details: Mr. Rajinder Kumar Is there an effective procedure to ensure confidential. Is there an effective procedure to ensure confidential information is kept confidential? Please give details: Factory has effective policy to ensure all worker information is confidential. Is there an effective procedure to ensure confidential information is kept confidential? Please give details: Factory has effective policy to ensure all worker information is confidential. Is there an effective procedure to ensure confidential information is kept confidential? Please give details: Factory has effective policy to ensure all worker information is confidential. Are risk assessments conducted to effectiveness? Does the facility have a process to address issues found when conducting risk assessments. Does the facility have a process to address issues found when conducting risk sasessments. Does the facility have a policy/code which require labour standards of its own suppliers? Does the site have all required land rights licenses and permissions (see SMETA Measurement Criterial? Does the site have all required land rights licenses and permissions (see SMETA Measurement Criterial? Does the site have a written policy and procedures specific to land rights? Please give details: These are performed by the company's legal advisor. Please give details: These are performed by the company's legal advisor. Please give details: These are performed by the company's legal advisor. Please give details: These are performed by the company's legal advisor.		
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Please give details:	Does the site have a written policy and	☑ Yes □ No
Land Pickt Policy	procedures specific to land rights?	Please give details:
		Land Right Policy

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Is there evidence that facility/site compensated the owner/lessor for the land	🗆 Yes 🗵 No
prior to the facility being built or expanded?	Please give details:
	Not Applicable
Does the facility demonstrate that alternatives to a specific land acquisition	🗆 Yes 🗵 No
were considered to avoid or minimize	Please give details:
adverse impacts?	Not Applicable
Is there any evidence of illegal appropriation of land for facility building or	🗆 Yes 🗵 No
expansion of footprint?	Please give details:
	No Such Evidence Observed.





	Non-Compliance	Evidence
[Back to findings	summary]	
	Non-Compliance	
Status	OPEN	
Reference	ZAF600053615	
Clause	0B - Management Systems and code Implementation	
Issue Title	34 - Site is operating without all required in-date licences and permits (e.g. business / factory licence has expired)	
Subcategory	Site's licenses & Certifications	
New or carried over?	☑ New □ Carried Over	
Root cause	Training      System	
	Costs     Lack of workers	
	□ Other	
Root cause - Other		
Local law issue	In accordance with Industrial Employment (Standing Orders) Act 1946, every Industrial Establishment wherein 100 or more workmen are employed on any day of the preceding 12 months within six months from which the Act becomes applicable to an industrial establishment. Thé factory has to prepare standing orders and get it certified by labour commissioner. A copy of the certified Standing orders in English as well as in language understood by the majority of the workers to be displayed on a notice board near the entrance or at in a place visible to the employees.	
ETI code	0.B.1 - Suppliers are expected to implement and maintain systems for delivering compliance to this Code.	
Explanation to the non compliance	During review of records, It was found that factory has not obtained Standing Order from the concerned authority. However factory has applied for the same as 17th January 2023.	
Follow up method	□ Follow up audit   ☑ Desktop audit	
Timescale	□ Immediate ☑ 30 days □ 60 days	
	□ 90 days □ 120 days □ 180 days	
	□ 365 days □ Other	
Actions	It is recommended to factory to obtain certified standing order from concerned authority as per requirement.	

Audit company: SGS ASIA Report reference: ZAA600009272 Start Date: 2023-04-20



Audit company: SGS ASIA

Report reference: ZAA600009272

Start Date: 2023-04-20

End Date: 2023-04-20

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#### 1 - Freely chosen Employment [Summary of Findings]

1: Compliance Requirements

1.1 There is no forced, bonded or involuntary prison labour.1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

The factory has a policy which prohibits forced labour, and this was available for review. There was a formalized application procedure which states that workers must present their ID's for proof of age but that only copies must be kept in the personnel files and the original given back to the workers. The appointment letter states that overtime is voluntary. The above was confirmed in management and worker interview.

#### Evidence examined:

- Personnel files (all samples were checked)-Appointment letter
- Resignation records
- Factory rules
- Management and worker interview

Any other comments:

None

Is there any evidence of retention of original documents, e.g. passports/ID' (If yes, please give details and category of workers affected)	<ul> <li>☐ Yes ☑ No</li> <li>Please give details:</li> </ul>
Is there any evidence of a loan scheme in operation (If yes, please give details and category of workers affected)	<ul> <li>□ Yes ☑ No</li> <li>Please give details:</li> </ul>
Is there any evidence of retention of wages / deposits (If yes, please give details and category of workers affected)	<ul> <li>□ Yes ☑ No</li> <li>Please give details:</li> </ul>
Are there any restrictions on workers' freedom to terminate employment?	<ul> <li>□ Yes ☑ No</li> <li>Please give details:</li> <li>No restriction found, verified during interviews.</li> </ul>
If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	<ul> <li>Yes □ No ☑ Not Applicable</li> <li>Please give details:</li> <li>No Business in UK Based, hence Not Applicable</li> </ul>
Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	<ul> <li>□ Yes ☑ No</li> <li>Please give details:</li> <li>No restriction found, verified during interviews.</li> </ul>

Start Date: 2023-04-20



Does the site understand the risks of forced / trafficked / bonded labour in its supply	✓ Yes □ No □ Not Applicable			
chain	Please give details:			
	The factory management is well aware of the risk of forced/ trafficked/ bonded labour in its supply chain.			
Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	🗹 Yes 🗆 No			
	Please give details:			
	The factory does due diligence verification of their supplier to reduce the risk of forced/trafficked labor in its supply chain.			





#### 2 - Freedom of Association and Right to Collective Bargaining are Respected [Summary of Findings]

2: Compliance Requirements

2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.

2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.

2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

•Worker committee has been formed

•Workers are freely to give their concerns in committee

•Workers are allowed to form any association if required without any interference of management

•Factory had provided suggestion boxes which are easily accessible to all the employees where employees can drop their grievances/suggestions.

•Management has provided training on legal rights that consisted of elements of ETI Base code to the employees.

Evidence examined:

Site policy on freedom of association Workers committee meeting records Interview with workers Interview with management representatives

Any other comments:

None

What form of worker representation/union is	□ Union ☑ Worker Commitee			
there on site? (Please add the name of the union or committee in the textbox)	□ Other □ None			
Other details:	Worker Committee			
Is it a legal requirement to have a union?	🗆 Yes 🗹 No			
Is it a legal requirement to have a worker's committee?	☑ Yes □ No			
Is there any other form of effective worker/management communication	☑ Yes □ No			
channel? (Other than union/worker committee e.g. H&S, sexual harassment)	Please give details:			
commutee e.g. Has, sexual harassment)	Grievance Committee and H & S safety committee			
Is there evidence of free elections?	☑ Yes □ No			
Does the supplier provide adequate facilities to allow the Union or committee to	☑ Yes □ No			
conduct related business?	Please give details:			
	There is a room available for the worker's committee to meet.			
Name of union and union representative, if applicable:	Not Applicable			

Start Date: 2023-04-20





Is there evidence of free elections?	□ Yes □ No ☑ Not Applicable	
If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Worker Committee	
Is there evidence of free elections?	☑ Yes □ No □ Not Applicable	
Are all workers aware of who their representatives are?	🗹 Yes 🗆 No	
	Please give details:	
	1 Worker Representatives. Soumya Barata.	
Were worker representatives freely elected?	☑ Yes □ No	
Date of last election:	2022-08-18	
Do workers know what topics can be raised with their representatives?	☑ Yes □ No	
Were worker representatives/union representatives interviewed?	☑ Yes □ No	
If Yes, please state how many:	1.0	
Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	Last meeting for Worker Committee was held on 18.03.2023.	
Are any workers covered by Collective Bargaining Agreement (CBA)?	□ Yes 🗹 No	

Start Date: 2023-04-20





#### 3 - Working Conditions are Safe and Hygienic [Summary of Findings]

3: Compliance Requirements

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for

new or reassigned workers.

3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.

3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

#### Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

General Health and Safety management.

- Mr. Rajinder Kumar is the health & safety representative for the site.
- Drinking water was available and test certificates were up to date
- Sufficient toilets were available to the workers.
- Ventilation and temperature were adequate for the production processes.
- Health & safety training records verified.
- Fire Safety
- All exits were equipped with emergency lights
- Fire-fighting equipment was available and checks were up to date
- Evacuation diagrams were posted and understood by all workers interviewed
- Fire drills were organized and recorded.
- List of first aid box, fire extinguishers, fire hydrant, fire hose reel, fire control panel and training records of first aid and firefighting operations were in place.

Medical services

There were adequate first aid kits in each production area

**Evidence examined:** 

- Health and safety policy
- Training records
- Fire equipment number and maintenance records
- Potable water testing certificates
- Interviews with workers.

#### Any other comments:

None

Does the facility have general and occupational Health & Safety policies and	🗹 Yes 🗆 No
procedures that are fit for purpose and are these communicated to workers?	Please give details:
	The facility has Health & Safety policies and procedures that are fit for purpose and these are communicated to workers.
Are the policies included in workers' manuals?	🗹 Yes 🗆 No
	Please give details:
	Personal files reviewed





Are there any structural additions without required permits/inspections (e.g. floors	🗆 Yes 🗹 No
added)?	Please give details:
	No structural additions without permit was noted during the audit.
Are visitors to the site informed on H&S and provided with personal protective	🗹 Yes 🗆 No
equipment?	Please give details:
	Factory has informed about the production activity.
Is a medical room or medical facility provided for workers?(This section is to list	□ Yes 🗵 No
evidence to support system description (Documents examined & relevant	Please give details:
comments. Include renewal/expiry date where appropriate))	Not applicable to this site Factory has provided first aid kits.
Is there a doctor or nurse on site or there is	☑ Yes □ No
easy access to first aider/ trained medical aid?	Please give details:
	No doctor or nurse on site. First aiders were available on each floor.
Where the facility provides worker transport – is it fit for purpose, safe, maintained and	□ Yes 🗵 No
operated by competent persons e.g. buses	Please give details:
and other vehicles?	No transportation provided by facility
Is secure personal storage space provided for workers in their living space and is fit for	□ Yes 🗵 No
purpose?	Please give details:
	Not Applicable
Are H&S Risk assessments are conducted	🗆 Yes 🗵 No
(including evaluating the arrangements for workers doing overtime e.g. driving after a	Please give details:
long shift) and are there controls to reduce identified risk?	Factory has not conducted H&S Risk Assessment.
Is the site meeting its legal obligations on	☑ Yes □ No
environmental requirements including required permits for use and disposal of	Please give details:
natural resources?	The facility has obtained all legal required permits on environmental requirements
Is the site meeting its customer requirements on environmental standards,	🗆 Yes 🗵 No
including the use of banned chemicals?	Please give details:
	Not Applicable

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	Non-C	Compliance		Evidence
[Back to findings	summary]			
	Non-C	Compliance		
Status	OPEN			
Reference	ZAF600053617			
Clause	3 - Working Cor	ditions are Safe ar	nd Hygienic	
Issue Title	151 - No health	and safety risk ass	essment conducted	
Subcategory	Health & Safety	Management		
New or carried over?	☑ New	□ Ca	arried Over	
Root cause	Training	⊡ Sy	ystem	
	Costs	🗆 La	ack of workers	
	□ Other			
Root cause - Other				
ETI code	provided, bearin the industry and steps shall be ta health arising ou course of work,	g in mind the preva of any specific haz ken to prevent acc ut of, associated wi by minimising, so f causes of hazards	idents and injury to th, or occurring in the ar as is reasonably	
Explanation to the non compliance	During review on not conducted H	f records, It was no lealth and Safety R	ted that factory has Risk Assessment.	
Follow up method	Follow up au	ıdit 🖂 De	esktop audit	
Timescale	🗆 Immediate	□ 30 days	⊡ 60 days	
	□ 90 days	🗆 120 days	□ 180 days	
	□ 365 days	□ Other		
Actions		ed to factory to cor essment as per rec		

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	Non-Compliance	Evidence
[Back to findings s	summary]	
	Non-Compliance	
Status	OPEN	
Reference	ZAF600053618	
Clause	3 - Working Conditions are Safe and Hygienic	
Issue Title	211 - Emergency notification and exit lighting systems not connected to secondary power source	
Subcategory	Fire Safety - Fire exits	
New or carried over?	☑ New □ Carried Over	
Root cause	🗆 Training 🛛 System	
	Costs     Lack of workers	
	□ Other	
Root cause - Other		
Local law issue	In accordance with the Factories Act 1948, Section 38 (1), in every factory all practicable measures shall be taken to prevent out break of fire and its spread, both internally and externally, and to provide and maintain- (a) safe measures of escape for all persons in the event of fire and (b) the necessary equipement and facilities for extinguishing fire. (2) Effective measures shall be taken to ensure that all workers are familiar with the measures of escape in case of fire and the routine to be followed in such cases.	
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Explanation to the non compliance	It was noted during site tour that battery backup emergency light found not provided in Diesel Generator area, in first floor rework area of IMM shed 3, in worker accommodation area and in 02 out of 02 packing rooms at second floor.	
Follow up method	□ Follow up audit   ☑ Desktop audit	
Timescale	□ Immediate □ 30 days ☑ 60 days	
	□ 90 days □ 120 days □ 180 days	
	□ 365 days □ Other	
Actions	It is recommended that facility shall provide battery backup emergency light in Diesel Generator area, in first floor rework area of IMM shed 3, in worker accommodation area and in 02 out of 02 packing rooms	

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at second floor.

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	Non-C	ompliance		Evide	ence
[Back to findings s					
	Non-C	ompliance			
Status	OPEN				
Reference	ZAF600053619				
Clause	3 - Working Con	ditions are Safe a	nd Hygienic		
Issue Title	measures for ch	quate safety meas emicals (e.g. no a iner / unbunded)	ures / anti-explosion nti-leaking system /		
Subcategory	Chemicals				
New or carried over?	☑ New	□ C	arried Over		
Root cause	Training	⊠ S	ystem		
	🗆 Costs	🗆 La	ack of workers		
	□ Other				
Root cause - Other					
Local law issue	every occupier s practicable, the while they are a prejudice to the section(1), the n include-(a) the p systems of work risks to health, ( ensuring safety connection with of articles and s information, inst	hall ensure, so far health, safety and work in the factor generality of the p hatters to which su rovision and main in the factory that b) The arrangeme and absence of ris the use, handing, ubstances, (c) The ruction, training an	welfare of all workers y (2) Without rovisions of sub- ch duty extends, shall tenance of plant and are safe and without nts in the factory for		
ETI code	provided, bearin the industry and steps shall be ta health arising ou course of work,	g in mind the prev of any specific ha ken to prevent acc to of, associated wi by minimising, so to causes of hazards	cidents and injury to ith, or occurring in the far as is reasonably		
Explanation to the non compliance			econdary containment ls in chemical storage		
Follow up method	Follow up au	dit 🗹 D	esktop audit		
Timescale	□ Immediate	⊡ 30 days	□ 60 days		
	□ 90 days	□ 120 days	□ 180 days		
	□ 365 days	□ Other			

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Actions	It is recommended that facility shall provide secondary containment to the chemicals in chemical storage area.	

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	Non-Compliance	Evidence
[Back to findings s	summary]	
	Non-Compliance	
Status	OPEN	
Reference	ZAF600053620	
Clause	3 - Working Conditions are Safe and Hygienic	
Issue Title	206 - Systemic occurrence of blocked fire exits	
Subcategory	Fire Safety - Fire exits	
New or carried over?	☑ New □ Carried Over	
Root cause	Training      System	
	Costs     Lack of workers	
	□ Other	
Root cause - Other		
Local law issue	In accordance with the Factories Act 1948, Section 38 (1), in every factory all practicable measures shall be taken to prevent out break of fire and its spread, both internally and externally, and to provide and maintain- (a) safe measures of escape for all persons in the event of fire and (b) the necessary equipement and facilities for extinguishing fire. (2) Effective measures shall be taken to ensure that all workers are familiar with the measures of escape in case of fire and the routine to be followed in such cases.	
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Explanation to the non compliance	It was noted during site tour that secondary exit found not marked in first floor rework area of IMM shed 3, secondary exit found blocked in the same area, emergency exit route partially block in Assembly section cream pump area, Injection Molding area ground floor, secondary exit not marked and found locked in 02 out of 02 packing rooms at second floor further periphery found not marked.	
Follow up method	✓ Follow up audit □ Desktop audit	
Timescale	☑ Immediate □ 30 days □ 60 days	
	□ 90 days □ 120 days □ 180 days	
	□ 365 days □ Other	
Actions	It is recommended that facility shall ensure the marking of secondary exit/emergency exit as per layout and	

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	must ensure that exits always unlock so that easy evacuation can be possible.	Г

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	Non-Compliance	Evidence
[Back to findings s	summary]	
	Non-Compliance	
Status	OPEN	
Reference	ZAF600053621	
Clause	3 - Working Conditions are Safe and Hygienic	
Issue Title	203 - Fire exits are inadequate by design/construction, location, etc.	
Subcategory	Fire Safety - Fire exits	
New or carried over?	☑ New □ Carried Over	
Root cause	Training      System	
	Costs     Lack of workers	
	Other	
Root cause - Other		
Local law issue	In accordance with the Factories Act 1948, Section 38 (1), in every factory all practicable measures shall be taken to prevent out break of fire and its spread, both internally and externally, and to provide and maintain- (a) safe measures of escape for all persons in the event of fire and (b) the necessary equipement and facilities for extinguishing fire. (2) Effective measures shall be taken to ensure that all workers are familiar with the measures of escape in case of fire and the routine to be followed in such cases.	
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Explanation to the non compliance	It was noted during site tour that inward opening doors provided for exit/evacuation purpose in first floor Assembly section, Cream pump section, Ground floor Injection Molding section and in packing section of second floor.	
Follow up method	□ Follow up audit	
Timescale	□ Immediate   ☑ 30 days   □ 60 days	
	□ 90 days □ 120 days □ 180 days	
	□ 365 days □ Other	
Actions	It is recommended that facility shall ensure the arrangement of exit doors in outward direction.	

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	Non-Com	npliance			Evidence	
[Back to findings	summary]			Т		
	Non-Corr	npliance				
Status	OPEN					
Reference	ZAF600053622					
Clause	3 - Working Conditi	ons are Safe ar	nd Hygienic			
Issue Title	370 - First aid kits r accommodation	not available in v	workers'			
Subcategory	Accommodation Liv	ving Conditions				
New or carried over?	☑ New		arried Over			
Root cause	Training	⊠ S	ystem			
	Costs	🗆 La	ack of workers			
	□ Other					
Root cause - Other						
Local law issue	shall in every factor to be readily access aid boxes or cupbo contents and the nu be provided and ma for every one hundr employed in the fac or cupboard shall b	According to factories act 1948 section 45(1) There shall in every factory be provided and maintained so as to be readily accessable during all working hours first aid boxes or cupboards equipped with prescribed contents and the number of such boxes or cupboards to be provided and maintained shall not be less than one for every one hundre and fifty workers ordinarily employed in the factory section 45 (3) each first aid box or cupboard shall be kept in charge of a separate responsible person who holds a certificate in first aid				
ETI code	3.1 - A safe and hyperovided, bearing in the industry and of steps shall be taker health arising out of course of work, by practicable, the cau working environment					
Explanation to the non compliance	equipment and eva	It was noted during site tour that first aid, fire fighting equipment and evacuation map were found not provided in worker accommodation, total 20 workers are living in the worker accommodation.				
Follow up method	□ Follow up audit	□ Follow up audit				
Timescale	□ Immediate	⊠ 30 days	□ 60 days			
	□ 90 days	□ 120 days	□ 180 days			
	□ 365 days	□ Other				
Actions	It is recommended availability of first a evacuation map in	id, firefighting e	quipment and			

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	Non-C	Compliance		Evidence		
[Back to findings						
	Non-C	Compliance				
Status	OPEN					
Reference	ZAF600053623					
Clause	3 - Working Cor	ditions are Safe a	nd Hygienic			
Issue Title	222 - Combustit source of fire, he		terials located near a			
Subcategory	Electrical risk					
New or carried over?	☑ New	□ C	arried Over			
Root cause	Training	⊠ S	ystem			
	Costs	🗆 La	ack of workers			
	□ Other					
Root cause - Other						
Local law issue	every occupier s practicable, the while they are a prejudice to the section(1), the n include-(a) the p systems of work risks to health, ( ensuring safety connection with of articles and s information, inst necessary to en at work.	In accordance with Factories Act 1948 Section 7-A (1) every occupier shall ensure, so far as is reasonably practicable, the health, safety and welfare of all workers while they are at work in the factory (2) Without prejudice to the generality of the provisions of sub- section(1), the matters to which such duty extends, shall include-(a) the provision and maintenance of plant and systems of work in the factory that are safe and without risks to health, (b) The arrangements in the factory for ensuring safety and absence of risks to health in connection with the use, handing, storage and transport of articles and substances, (c) The provision of such information, instruction, training and supervision as are necessary to ensure the health and safety of all workers at work				
ETI code	provided, bearin the industry and steps shall be ta health arising ou course of work,	hygienic working o g in mind the prev of any specific ha ken to prevent acc th of, associated wi by minimising, so h causes of hazards ment.				
Explanation to the non compliance	finished goods v	ing site tour that re vere found stored I hed 3 and Assemb				
Follow up method	□ Follow up au	ıdit ⊡ D	esktop audit			
Timescale	☑ Immediate	□ 30 days	□ 60 days			
	□ 90 days	🗆 120 days	□ 180 days			
	□ 365 days	□ Other				

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Actions	It is recommended that facility shall ensure not to store any material below electrical panels.	

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	Non-C	ompliance			Evidence
[Back to findings s	summary]				
	Non-C	1			
Status	OPEN				
Reference	ZAF600053624				
Clause	3 - Working Cond	ditions are Safe ar	nd Hygienic		
Issue Title	349 - Conditions quarters, toilets/v unhygienic	in living accommo vash areas, eating	odation (i.e. sleeping g areas, etc.) are		
Subcategory	Accommodation	Living Conditions			
New or carried over?	🗹 New	□ C	arried Over		
Root cause	🗆 Training	⊠ S	ystem		
	🗆 Costs	🗆 La	ack of workers		
	□ Other				
Root cause - Other					
Local law issue	In accodance with Factories Act. 1948 section 19 (1) In every factory (a) sufficient laterine and urinal accomodation of prescribed type shall be provided conveniently stuated and easily accessible to workers at all times while they are at the factory; (b) separate enclosed accomodation shall be provided for male and female emploees; (c) such accomodation shall be adequately lighted and ventilated and no laterine or urinal shall , unless specially exempted in writing by the Chief Inspector, communicate with any work room except through an intervening open space or ventilated passages; (d) all such accomodation shall be maintained in a clean and sanitory conditions at all times. (e) Sweepers shall be employed whose primary duty it would be to keep clean latrines , urinals and washing places.				
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.				
Explanation to the non compliance	It was noted during site tour that male urinals were found in unclean and unhygienic condition in worker accommodation and in production area.				
Follow up method	□ Follow up aud	dit 🗹 D	esktop audit		
Timescale	🗆 Immediate	⊠ 30 days	□ 60 days		
	□ 90 days	🗆 120 days	□ 180 days		

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	365 days Other	
Actions	It is recommended that facility shall ensure the clean and hygiene in male worker washroom in worker accommodation and in production area.	

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	Non-Com	pliance		Evid	lence
[Back to findings s	summary]				
	Non-Com	pliance	1		
Status	OPEN				
Reference	ZAF600053625				
Clause	3 - Working Condition	ons are Safe a	nd Hygienic		
Issue Title	278 - Personal Prot but incidents of wor appropriate	ective Equipme kers not using	ent (PPE) provided PPE where		
Subcategory	Personal Protective	Equipment/Cl	othing		
New or carried over?	☑ New		arried Over		
Root cause	Training	⊠ S	ystem		
	🗆 Costs		ack of workers		
	□ Other				
Root cause - Other					
Local law issue	occupier shall ensu practicable, the hea while they are at wo prejudice to the gen section (1), the mat shall include- a) the and systems of wor without risks to hea factory for ensuring health in connection transport of articles	re, so far as is lth, safety and ork in the factor nerality of the p ters to which so provision and k in the factory lth, b) The arra safety and abs n with the use, and substance struction, traini	welfare of all workers y. (2) Without rovisions of sub- uch duty extends, maintenance of plant that are safe and ngements in the sence of risks to handing, storage and es, c) The provision of ing and supervision as		
ETI code	provided, bearing in the industry and of steps shall be taken	n mind the prev any specific ha to prevent acc f, associated w minimising, so ses of hazards	zards. Adequate cidents and injury to ith, or occurring in the far as is reasonably		
Explanation to the non compliance	It was noted during Injection Molding se	site tour that w ection found no	orkers working in t using ear plugs.		
Follow up method	Follow up audit	☑ D	esktop audit		
Timescale	🗆 Immediate	☑ 30 days	□ 60 days		
	□ 90 days	□ 120 days	□ 180 days		
	□ 365 days	□ Other			

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Actions	It is recommended to factory to ensure that all workers use appropriate PPE as per their specific work.	

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	Non-Compliance	Evidence
[Back to findings s	summary]	
	Non-Compliance	
Status	OPEN	
Reference	ZAF600053626	
Clause	3 - Working Conditions are Safe and Hygienic	
Issue Title	215 - Evacuation plan not adequately communicated to workers	
Subcategory	Fire Safety - Fire alarms & Evacuation	
New or carried over?	☑     New     □     Carried Over	
Root cause	Training      System	
	Costs     Lack of workers	
	Other	
Root cause - Other		
Local law issue	In accordance with Factories Act 1948, Section 38 (1) In every factory, all practicable measures shall be taken to prevent outbreak of fire and its spread, both internally and externally, and to provide and maintain (a) safe means of escape for all persons in the event of a fire, and (b) the necessary equipment and facilities for extinguishing fire. (2) Effective measures shall be taken to ensure that in every factory all the workers are familiar with the means of escape in case of fire and have been adequately trained in the routine to be followed in such cases.	
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Explanation to the non compliance	It was noted during site tour that evacuation maps were not found in local language further "You Are Here' identification not mentioned and nearest fire cylinder and first aid locations not mentioned in evacuation map.	
Follow up method	□ Follow up audit	
Timescale	□ Immediate ☑ 30 days □ 60 days	
	□ 90 days □ 120 days □ 180 days	
	□ 365 days □ Other	
Actions	It is recommended that facility shall ensure the display of adequate evacuation maps.	

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#### 4 - Child Labour Shall Not Be Used [Summary of Findings]

4: Compliance Requirements

4.1 There shall be no new recruitment of child labour.

4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.

4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.

4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### **Current Systems:**

There is formal procedure for checking ages of workers at application stage, and this includes checking ID's. Once workers have joined their original ID's are copied and given back to them whilst photocopies only are kept in their personnel file.

Checks of all worker's files showed that the youngest worker present was above 23 years.

No young worker or child labor observed in the facility.

Factory has displayed child labor policy in the premises.

No child labor was found during audit at the factory. Also, no evidence of past employment of child labor was found at the factory.

Workers interviews confirmed that factory does not hire child labor.

Evidence examined:

Recruitment Policy Child labor policy Personnel files of all 26 sampled workers

Any other comments:

None

Legal age of employment:	18
Age of youngest worker found:	23
Are there children present on the work floor but not working at the time of audit?	□ Yes ☑ No
Percentage of under 18's at this site (of total workers)	0.0%
Are workers under 18 subject to hazardous work assignments?	□ Yes ☑ No
	Please give details:
	Not Applicable

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#### 5 - Living Wages are Paid [Summary of Findings]

5: Compliance Requirements

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current Systems:** 

The local legal minimum wage in Haryana is INR 9908 per month w.e.f. 11.10.2022 Personal files and appointment letters verified of 26 sampled workers. 26 sample workers' (08 contract workers and18 factory workers) wages and time records are verified for the sample months of November 2022, March 2023 & June 2023. Salary transaction records verified Pay slip verified

Evidence examined:

The local legal minimum wage in Haryana is INR 9908 per month w.e.f. 11.10.2022 All workers' wages were calculated by monthly rate. All workers are provided with written and understandable information about the particulars of their wages for the pay period concerned each time that they are paid. Worker are given a pay slip. Wages are paid by Bank transfer. All workers are included under social security benefits (Employee provident fund & Employee state insurance).

Leave records are maintained.

### Any other comments:

None

Summary Information							
Criteria	Local Law	Actual at the Site	Is this part of a Collective Bargaining Agreement?				
Standard/Contracted work hours:	Legal Maximum	Actual	NO				
(Maximum legal and actual required	Per Day: 8.0	Per Day: 8.0					
working hours excluding overtime, please	Per Week: 48.0	Per Week: 48.0					
state if possible per day, week, and month)	Per Month: 192.0	Per Month: 192.0					
Overtime hours:	Legal Maximum	Actual	NO				
(Maximum legal and actual overtime hours,	Per Day: 2.0	Per Day: 0.0					
please state if possible per day, week, and	Per Week: 12.0	Per Week: 0.0					
month)	Per Month: null	Per Month: 0.0					

Audit company: SGS ASIA Report reference: ZAA600009272

Start Date: 2023-04-20





age for standard/contracted hours: linimum legal and actual minimum wage site, please state if possible per hr, day, eek, and month)	Legal Maximum Per Day: 381.08 Per Week: 2286.0 Per Month: 9908.0	Actual Per Day: 381.08 Per Week: 2286.0 Per Month: 9908.0	NO	
vertime wage: linimum legal and actual minimum ertime wage at site, please state if ssible per hr, day, week, and month)	Legal Maximum Per Day: 762.15 Per Week: 4573.0 Per Month: 9908.0	Actual Per Day: 0.0 Per Week: 0.0 Per Month: 0.0	NO	
	Wages Analysis:			
ere accurate records shown at the first quest?	🗹 Yes 🗆 No			
ample Size Checked tate number of worker records checked d from which weeks/months – should be rrent, peak, and random/low. Please see //ETA Best Practice Guidance and easurement Criteria)		ages and time records vember 2022, March 2		
e there different legal minimum wage ades? If Yes, please specify all.	✓ Yes □ No Unskilled - 9908, Sen Skilled - 14862 -	ni skilled - 10385, Skille	ed - 13883, Highly	
here are different legal minimum grades, e all workers graded and paid correctly?	<ul><li>✓ Yes □ No □</li><li>Please give details:</li></ul>	Not Applicable		
or the lowest paid production workers, are ages paid for standard/contracted hours xcluding overtime) below or above the gal minimum?	<ul><li>□ Below legal min</li><li>☑ Above</li></ul>			
west actual wages found: Note: full time pployees and please state hour / week / onth etc.	Yes workers are paid as per their skill category. INR 4376 paid @10236, for 16 days			
ease indicate the breakdown of workforce r earnings	0.0% of workforce earning under minimum wage 50.0% of workforce earning minimum wage 50.0% of workforce earning above minimum wage			
onus Scheme found: ease specify details:	Note: type of employe which units e.g. /hour	/week /month etc. ee (e.g. full time, temp,	Found paid @8.33% etc.) and please state etc.) and please state	
hat deductions are required by law e.g. cial insurance? ease state all types:	ESI - @0.75% from w PF - @12% from worl LWF/Professional Ta:	kers earned salary		
ave these deductions been made?	🗹 Yes 🗆 No			
ease list all deductions that have been ade.	All deductions found r	made.		
ease list all deductions that have not beer ade.	All deductions found r	made, hence NA.		
ere appropriate records available to verify urs of work and wages?	′ □ Yes ☑ No			
ere any inconsistencies found? (if yes scribe nature)	🗹 Yes 🗆 No			
ature of inconsistencies:	Poor record keeping	☐ Isolated incident	Repeated occurrence	

SGS ASIA

ZAA600009272

2023-04-20

2023-04-20





Specific details:	It was noted during time and wage records review that 18 out 18 factory sampled workers wage records not found for review for 0 sampled months that are June 2022 and November 2022.		
	It was noted during time and wage records review that 18 out 18 factory sampled worker time records not found for review all 03 sampled months that are March 2023, June 2022 and November 2022.		
Do records reflect all time worked? (For instance, are workers asked to attend	🗹 Yes 🗆 No		
meetings before or after work but not paid	Please give details:		
for their time)	Factory management informed that factory is working in multiple shifts, that are - 06:00 AM to 2:00 PM, 09:00 AM to 6:00 PM, 08:30 AM to 5:30 PM, 02:00 AM to 10:00 PM		
Is there a defined living wage:	□ Yes 🗵 No		
This is not normally minimum legal wage. If answered yes, please state amount and source of info:	Please give details:		
Please see SMETA Best Practice Guidance and Measurement Criteria.			
If yes, what was the calculation method used.	ISEAL/Anker Benchmarks Asia Floor Wage		
used.	□ Figures provided by Unions □ Living Wage Foundation UK		
	Fair Wear Wage Ladder     Fairtrade Foundation		
	Other – please give details:		
Are there periodic reviews of wages? If Yes give details (include whether there is	☑ Yes □ No		
consideration to basic needs of workers plus discretionary income).	Please give details:		
plus discretionary income).	By State Government in every 06 months.		
Are workers paid in a timely manner in line with local law?	☑ Yes □ No		
Is there evidence that equal rates are being paid for equal work:	☑ Yes □ No		
	Please give details:		
	Yes workers were found being paid equal rate.		
How are workers paid:	Cash Cheque		
	☑ Bank Transfer		

Report reference: ZAA600009272

Start Date: 2023-04-20





[Eack to findings summary]         Non-Compliance         Status       OPEN         Reference       ZAF600053628         Clause       5 - Living Wages are Paid         Issue Title       406 - Unable to verify wages due to missing/ incomplete/inconsistent records         Subcategory       Record keeping and documentation         New or carried       New         Cause       Training         Costs       Lack of workers         Other       Other         Root cause       In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employed by him, the work performed by them, and in such particulars of employees employed by him, the work performed by them, and in such particulars of 10), where a worker works in a factory for more than 9 hours in a day or more than 48 hours more than 9 hours in a day or more than 48 hours may week he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59(1), ordinary rate of wages for overtime work.         ETI code       5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any evert wages Should always be enough to meet basic needs and to provide some discretionary income.         Explanation to the our of review for 22 and November 2022.       Follow up         Follow up       Follow up audit       Desktop audit		Non-Co	mpliance			Evidence
Status       OPEN         Reference       ZAF600053628         Clause       5 - Living Wages are Paid         Issue Title       406 - Unable to verify wages due to missing/ incomplete/ inconsistent records         Subcategory       Record keeping and documentation         New or carried over?       New         Costs       Lack of workers         Other       Other         Root cause       In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employed by him, the work performed by them, the wages paid to them, the receipt given by them, and in such particulars and in such forms as may be prescribed. In accordance with Factories Act 1948, Section 59(1), where a worker works in a factory for more than 9 hours in a day or more than 48 hours in any week he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59(2), 'Ordinary rate of wages in contany rate of wages. Section 59(2), 'Ordinary rate of wages for overtime work.         ETI code       5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.         Explanation to the on the of 22 sampled workers wage records not found for review for 02 sampled months that are June 2022 and November 2022.         Follow up method       Polow up audit       Desktop audit         Timescale	[Back to findings s	summary]				
Reference       ZAF600053628         Clause       5 - Living Wages are Paid         Issue Title       406 - Unable to verify wages due to missing/ incomplete/ inconsistent records         Subcategory       Record keeping and documentation         New or carried over?       New         Root cause       Training       System         Costs       Lack of workers         Other       New or carried         Root cause -       Other         Root cause -       Other         Local law issue       In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employed by him, the work performed by them, and in such particulars and in such forms as may be prescribed.         under than 48 hours in any week he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59(2). Ordinary rate of wages' means the basic wages plus such allowances, including the cash equivalent of the advantage accruing through the concessional sale to workers of food grains and other articles, as the worker is for the time being entitled to, but does not include a bonus and wages for overtime work.         ETI code       5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.         Explanation to the non compliance       Tile		Non-Co	mpliance			
Clause       5 - Living Wages are Paid         Issue Title       406 - Unable to verify wages due to missing/ incomplete/inconsistent records         Subcategory       Record keeping and documentation         New or carried over?       Image: New image: Carried Over         Root cause       Training       System         Costs       Lack of workers         Other       Costs         Root cause -       Other         Root cause -       In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employeed by him, the work performed by them, and in such forms as may be prescribed.         Local law issue       In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employeed by him, the work performed by them, and in such forms as may be prescribed.         uither than 48 hours in any week he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59(2). Ordinary rate of wages' means the basic wages plus such allowances, including the cash equivalent of the advantage accruing through the concessional sale to workers of food grains and other articles, as the worker is for the time being entitled to, but does not include a bonus and wages for overtime work.         ETI code       5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark, standards, whichever is higher. In any event wages should always	Status	OPEN			1	
Issue Title       406 - Unable to verify wages due to missing/ incomplete/inconsistent records         Subcategory       Record keeping and documentation         New or carried       New       Carried Over         Root cause       □ Training       © System         □ Costs       □ Lack of workers         □ Other       Other         Root cause - Other       In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employed by him, the work performed by them, the wages paid to them, the receipt given by them, and in such particulars and in such forms as may be prescribed.         In accordance with the All Section 59 (1), where a worker works in a factory for more than 9 hours in a day or more than 48 hours in any week he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59 (2), 'Ordinary rate of wages' means the basic wages plus such allowances, including the cash equivalent of the advantage accruing through the concessional sale to workers of food grains and other articles, as the worker is for the time being entitled to, but does not include a bonus and wages for overtime work.         ETI code       5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.         Explanation to the non compliance       It was noted during time and wage records not found for review for O 2 sampled workers wage records not fou	Reference	ZAF600053628				
incomplete/ inconsistent records         Subcategory       Record keeping and documentation         New or carried	Clause	5 - Living Wages a	are Paid			
New or carried over       New       Carried Over         Root cause       Training       System         Costs       Lack of workers         Other       Other         Root cause - Other       In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employed by him, the work performed by them, the wages paid to them, the receipts given by them, and in such particulars of employees employed by him, the wages paid to them, the receipts given by them, and in such particulars and in such forms as may be prescribed.         With Factories Act 1948, Section 59 (1), where a worker works in a factory for more than 48 hours in an yweek he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59 (2), Ordinary rate of wages?         means the basic wages plus such allowances, including the concessional sale to workers of food grains and other articles, as the worker is for the time being entitled to, but does not include a bonus and wages for overtime work.         ETI code       5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.         Explanation to the non       It was noted during time and wage records not found for review for 02 sampled months that are June 2022 and November 2022.         Follow up       Follow up audit       Desktop audit         Timescale       Immediate	Issue Title			o missing/		
over?         Root cause <ul> <li>Training</li> <li>System</li> <li>Costs</li> <li>Lack of workers</li> <li>Other</li> </ul> Root cause - Other <ul> <li>In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employed by him, the work performed by them, the wages paid to them, the receipts given by them, and in such particulars and in such forms as may be prescribed.               will Factorise Act 1948, Section 59 (1), where a worker works in a factory for more than 9 hours in a day or more than 48 hours in any week he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59 (2), 'Ordinary rate of wages' means the basic wages plus such allowances, including the concessional sale to workers of food grains and other articles, as the worker is for the time being entitled to, but does not include a bonus and wages for overtime work.            ETI code          <ul> <li>S.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be encough to meet basic needs and to provide some discretionary income.            Explanation to the non compliance       It was noted during time and wage records not found for review for 02 sampled months that are June 2022 and November 2022.         Follow up method          Follow up audit        Desktop audit         Timescale</li></ul></li></ul>	Subcategory	Record keeping a	nd documentatio	n		
Costs       Lack of workers         Other		☑ New	□ C	arried Over		
□ Other         Root cause - Other         Local law issue       In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employed by him, the work performed by them, the wages paid to them, the receipts given by them, and in such particulars and in such forms as may be prescribed. In accordance with Factories Act 1948, Section 59 (1), where a worker works in a factory for more than 9 hours in a day or more than 48 hours in any week he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59 (2), 'Ordinary rate of wages' means the basic wages plus such allowances, including the canse equivalent of the advantage accruing through the concessional sale to workers of food grains and other articles, as the worker is for the time being entitled to, but does not include a bonus and wages for overtime work.         ETI code       5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.         Explanation to the non compliance       It was noted during time and wage reocrds review that 18 out 18 factory sampled workers wage reocrds not found for review for 02 sampled months that are June 2022 and November 2022.         Follow up method       I Follow up audit       Desktop audit         Timescale       Immediate       30 days       60 days         90 days       120 days       180 days	Root cause	Training	⊡ S	ystem		
Root cause - Other       In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employed by him, the work performed by them, and in such particulars and in such forms as may be prescribed.         with Factories Act 1948, Section 59 (1), where a worker works in a factory for more than 9 hours in a day or more than 48 hours in any week he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59 (2), 'Ordinary rate of wages' means the basic wages plus such allowances, including the cash equivalent of the advantage accruing through the concessional sale to workers of food grains and other articles, as the worker is for the time being entitled to, but does not include a bonus and wages for overtime work.         ETI code       5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.         Explanation to the non compliance       It was noted during time and wage reocrds review that 18 out 18 factory sampled workers wage reocrds not found for review for 022.         Follow up method       I Follow up audit       Desktop audit         Timescale       Immediate       30 days       60 days         90 days       120 days       180 days		🗆 Costs	🗆 La	ack of workers		
Other         Local law issue       In accordance with the Minimum Wages Act, 1948, Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employed by him, the work performed by them, and in such particulars and in such forms as may be prescribed.         with Factories Act 1948, Section 59 (1), where a worker works in a factory for more than 9 hours in a day or more than 48 hours in any week he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59 (2), 'Ordinary rate of wages' means the basic wages plus such allowances, including the cash equivalent of the advantage accruing through the concessional sale to workers of food grains and other articles, as the worker is for the time being entitled to, but does not include a bonus and wages for overtime work.         ETI code       5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.         Explanation to the non compliance       It was noted during time and wage reocrds review that 18 out 18 factory sampled workers wage reocrds not found for review for 02 sampled workers wage reocrds not found for review for 02 sampled months that are June 2022 and November 2022.         Follow up method       Immediate       30 days       60 days         Immediate       30 days       180 days		🗆 Other				
Etplanation to       Section 18(1) Every employer shall maintain such registers and records giving such particulars of employees employed by him, the work performed by them, the wages paid to them, the vert performed by them, and in such particulars and in such forms as may be prescribed. In accordance with Factories Act 1948, Section 59 (1), where a worker works in a factory for more than 9 hours in a day or more than 48 hours in any week he shall in respect of overtime be entitled at the rate of twice his ordinary rate of wages. Section 59 (2), 'Ordinary rate of wages' means the basic wages plus such allowances, including the cash equivalent of the advantage accruing through the concessional sale to workers of food grains and other articles, as the worker is for the time being entitled to, but does not include a bonus and wages for overtime work.         ETI code       5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.         Explanation to the non compliance       It was noted during time and wage reocrds not found for review for 02 sampled months that are June 2022 and November 2022.         Follow up method       It out 18 factory sampled workers wage reocrds not found for review for 02 sampled months that are June 2022 and November 2022.         Follow up method       It out 18 days       120 days						
week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.Explanation to the non complianceIt was noted during time and wage reocrds review that 18 out 18 factory sampled workers wage reocrds not found for review for 02 sampled months that are June 2022 and November 2022.Follow up methodImmediate ImmediateTimescaleImmediate Immediate90 days120 days120 days180 days	Local law issue	Section 18(1) Eve registers and reco employees employ them, the wages p them, and in such be prescribed. with Factories Act works in a factory more than 48 hour overtime be entitle of wages. Section means the basic w the cash equivalent the concessional s other articles, as t to, but does not in	ry employer shal rds giving such p yed by him, the particulars and i 1948, Section 5 for more than 9 rs in any week he ed at the rate of t 59 (2), 'Ordinary vages plus such the advanta sale to workers of he worker is for t	Il maintain such particulars of work performed by receipts given by in such forms as may In accordance 9 (1), where a worker hours in a day or e shall in respect of wice his ordinary rate rate of wages' allowances, including ge accruing through of food grains and the time being entitled		
the non compliance18 out 18 factory sampled workers wage reocrds not found for review for 02 sampled months that are June 2022 and November 2022.Follow up methodImage: Follow up auditDesktop auditTimescaleImmediate30 days60 daysImmediate120 days180 days	ETI code	week meet, at a m industry benchman any event wages s	iinimum, nationa rk standards, wh should always be	I legal standards or ichever is higher. In e enough to meet		
method     Immediate     30 days     60 days       Timescale     90 days     120 days     180 days	the non	18 out 18 factory sampled workers wage reocrds not found for review for 02 sampled months that are June				
□ 90 days □ 120 days □ 180 days		☑ Follow up audi	t 🗆 D	esktop audit		
	Timescale	🗆 Immediate	□ 30 days	⊡ 60 days		
		□ 90 days	□ 120 days	□ 180 days		
□ 365 days □ Other		□ 365 days	□ Other			

Audit company: SGS ASIA Report reference: ZAA600009272 Start Date: 2023-04-20



Actions	It is recommended to factory to maintain wages records for all workers as per legal requirement.	

Audit company: SGS ASIA Report reference: ZAA600009272 Start Date: 2023-04-20





#### 6 - Working Hours are not Excessive [Summary of Findings]

6: Compliance Requirements

6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.

6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week. 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.

to be not less than 125% of the regular rate of pay. 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.

6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where all of the following are met:

6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current Systems:

Facility has restricted normal working hours to 8 hours per day and 48 hours per week. Based from tour of the facility, it was noted that the working hours and weekly rest day are displayed on notice board. The facility has implemented manual (signature) time recording system which is acknowledged by each employee on daily basis. Overtime is voluntary, however no overtime was observed in any sampled month.

#### Evidence examined:

Facility Policy.

•In/Out time records and Salary register for 26 selected samples for 03 Random months.

Interaction with management and Employees.

·Sample pay slips with recorded hours all employees interviewed

Employees contracts

Any other comments:

None

Working hours' analysis		
Systems & Processes		
What timekeeping systems are used?	Manual (Contract worker) and Biometric (Factory Worker)	
Is sample size same as in wages section?	<ul><li>✓ Yes □ No</li><li>Please give details:</li></ul>	
Are standard/contracted working hours defined in all contracts/employment agreements? (If no, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements.)	☑ Yes □ No	
Are there any other types of contracts/employment agreements used?	□ Yes ☑ No	

Start Date: 2023-04-20



Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week? (If yes, please detail hours, %, types of workers affected and frequency.)	□ Yes 🗹 No
Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day- period?	☑ 1 in 7 days
Is this allowed by local law?	🗹 Yes 🗆 No
Maximum number of days worked without a day off (in sample):	6
Stand	ard/Contracted Hours worked
Were standard working hours over 48 hours per week found? (If yes, % of workers & frequency)	<ul> <li>Yes ☑ No</li> <li>% of workers:</li> <li>null%</li> <li>Frequency:</li> </ul>
Any local waivers/local law or permissions which allow averaging/annualised hours for this site? (If yes, please give details.)	□ Yes ☑ No
	Overtime Hours worked
Actual overtime hours worked in sample (State per day/week/month)	It was noted during time and wage records review that 18 out 18 factory sampled worker time records not found for review all 03 sampled months that are March 2023, June 2022 and November 2022, hence in absence of record overtime could not be verified however in the month of March 2023 no overtime observed.
Combined hours (standard or contracted + overtime hours = total) over 60 found?	□ Yes ☑ No Please give details:
	It was noted during time and wage records review that 18 out 18 factory sampled worker time records not found for review all 03 sampled months that are March 2023, June 2022 and November 2022, hence in absence of record overtime could not be verified however in the month of March 2023 no overtime observed.
Approximate percentage of total workers on highest overtime hours:	0.0%
Is overtime voluntary? (Please detail	☑ Yes □ No □ Conflicting Information
evidence e.g. Wording of contract / employment agreement / handbook /	Please give details:
worker interviews / refusal arrangements)	During interaction with workers it has been noticed that there was no forced overtime.
	Overtime premium
Are the correct legal overtime premiums paid? (Please give details of normal day overtime premium as a % of standard wages)	□ Yes □ No □ N/A – there is no legal requirement to OT premium
	Please give details:
	During review of records no overtime observed hence NA.
Is overtime paid at a premium?	🗆 Yes 🗹 No
	l.



If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.	□ No ☑ Other	□ Consolidated pay	Collective Bargaining agreements
Please give details	Not Applicable		
If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant. (Please explain any	<ul> <li>Overtime is voluntary</li> </ul>	<ul> <li>Onsite Collective bargaining allows 60+ hours/week is voluntary</li> </ul>	Safeguards are in place to protect worker's health and safety
checked boxes above e.g. detail of consolidated pay / CBA or Other)	<ul> <li>Site can demonstrate exceptional circumstances</li> </ul>	<ul> <li>Other reasons (please specify)</li> </ul>	
Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other	Not Applicable		
Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	□ Yes ☑ No		
If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule?	☑ Yes 🗆 No		





	Non-Compliance	Evidence
[Back to findings s	ummary]	
	Non-Compliance	
Status	OPEN	
Reference	ZAF600053627	
Clause	6 - Working Hours are not Excessive	
Issue Title	463 - Unable to verify working hours due to missing/ incomplete/ inconsistent records	
Subcategory	Hours - Record keeping and management systems	
New or carried over?	☑ New □ Carried Over	
Root cause	□ Training	
	Costs     Lack of workers	
	□ Other	
Root cause - Other		
Local law issue	In accordance with the Factories Act 1948, Section 62 (1) the manager of every factory shall maintain a register of adult workers, to be available to the Inspect at all times during working hours, or when any work is being carried on in the factory, showing – (a) the name of each adult worker in the factory; (b) the nature of his work; (c) the group, if any, in which he is included; (d) where his group works on shifts, the relay to which he allotted; (e) such other particulars as may be prescribed.	tor e s
ETI code	6.1 - Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.	<b>)</b>
Explanation to the non compliance	It was noted during time and wage records review that 18 out 18 factory sampled worker time records not found for review all 03 sampled months that are March 2023, June 2022 and November 2022.	
Follow up method	☑ Follow up audit □ Desktop audit	
Timescale	□ Immediate □ 30 days	
	□ 90 days □ 120 days □ 180 days	
	□ 365 days □ Other	
Actions	It is recommended to factory to maintain time records for each worker as per requirement.	

Report reference: ZAA600009272 Start Date: 2023-04-20



Audit company: SGS ASIA Report reference: ZAA600009272

Start Date: 2023-04-20

End Date: 2023-04-20

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### 7 - No Discrimination is Practiced [Summary of Findings]

7: Compliance Requirements

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### Current Systems:

1)Presence of discrimination policy.

2)Personal files record and workers interview confirmed there is no discrimination in the factory.
3)The facility does not discriminate in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.
4)Workers interviews confirmed that they receive equal pay for equal work.

Evidence examined:

The hiring procedure Verified
Leave application records and employee handbook verified.
Payroll records Verified
Attendance records Verified
Training records Verified
Advance register verified

Any other comments:

None

Gender breakdown of Management + Supervisors (Include as one combined group)	Male: 75.0%	0	Female: 25.0%
Number of women who are in skilled or technical roles (e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst)	0		
Is there any evidence of discrimination	Hiring	Compensation	☐ Access to training
based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?		<ul> <li>Termination or retirement</li> </ul>	No evidence of discrimination found
Please give details	Not Applicable		
Р	rofessional Developme	nt	
What type of training and development are available for workers?	H&S training on regula	ar basis.	
Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria? (If no, please provide details)	☑ Yes 🗆 No		

Start Date: 2023-04-20





#### 8 - Regular Employment Is Provided [Summary of Findings]

### 8: Compliance Requirements

8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.

8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour. The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation. 8.5 Employment agencies must only supply workers registered with them.

8.6 Workers pay no recruitment fee at any stage of the recruitment process.

8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

# Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### **Current Systems:**

Workers personal file records verified PF and ESI payment and contribution records verified Wages and in time- out time records verified

#### **Evidence examined:**

Personal files and age proof kept for all the workers Appointment letters are issued Social security benefits i.e. ESI & PF provided to all the workers Wages records and manual time cards maintained for the workers.

### Any other comments:

None

F	Responsible Recruitment		
All Workers			
Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	<ul> <li>✓ Terms &amp; Conditions presented</li> <li>✓ Understood by workers</li> <li>✓ Same as actual conditions</li> </ul>		
Did workers pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement? (If yes, please describe details and specific category(ies) of workers affected)	□ Yes ☑ No		
	Migrant Workers		
Type of work undertaken by migrant workers:	Migrant Workers, Hence Not Applicable		

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Please give details about recruitment agencies for migrant workers:	Number of (in country) recruitment agencies used: 0 Number of (outside of local country) recruitment agencies used: 0
Are migrant workers' voluntary deductions	🗆 Yes 🗹 No
(such as for remittances) confirmed in writing by the worker and is evidence of the	Please give details:
transaction supplied by the facility to the worker?	Not Applicable
Is there any observation on this finding?	Not Applicable
Are any migrant workers in skilled, technical or management roles? (This should include all migrant workers including permanent workers, temporary and/or seasonal workers)	□ Yes ☑ No
	Non-employee workers
Recruitment Fees	
Are there any fees?	□ Yes 🗵 No
Agency Workers (if applicable) (Workers sou by the agency. Usually the agencies are paid	rced from a local agent who are not directly paid by the site, but paid d by the site and the wages of the individual workers are paid by the agency.)
Number of agencies used (average):	1
Please provide the names of agencies if applicable	AP Security
Were agency workers' age / pay / hours included within the scope of this audit?	☑ Yes □ No
Were sufficient documents for agency workers available for review?	☑ Yes □ No
Is there a legal contract agreement with all agencies?	☑ Yes □ No
agencies	Please give details:
	Yes facility has done an agreement with the agency.
Does the site have a system for checking labour standards of agencies?	☑ Yes □ No
about standards of agencies:	Please give details:
	Site representative ensure the wage and time records related compliances shall be as per legal requirements.
the contractors are paid by the site and the	generally individuals who supply several workers to a site. Usually wages of the workers are paid by the contractor. Common terms , gang bosses, labor provider.)
Any contractors on site?	🗹 Yes 🗆 No
	Please give details:
	Ramesh Kumar contractor, Hari Om contractor, Rakesh Kumar Contractor, JP enterprises
If Yes, how many workers supplied by contractors?	246
Do all contractor workers understand their terms of employment?	☑ Yes □ No
	Please give details:
	Yes, all workers understand their terms of employment.

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If Yes, please give evidence for contractor workers being paid per law	Workers appointment letter verified and confirmed from workers interaction also.
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Audit company: SGS ASIA Report reference: ZAA600009272

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### 8A - Sub–Contracting and Homeworking [Summary of Findings]

# 8A: Compliance Requirements

8.A.1 There should be no sub-contracting unless previously agreed with the main client. 8.A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### Current Systems:

Based from the interaction with the facility management and employees interview, it is noted that the facility not using subcontractors for any of their production process. Facility is not using any Home workers.

### Evidence examined:

Inward and outward record of shipment verified. Interaction with production supervisor and store InCharge. Daily and monthly Production records verified.

Any other comments:

None

Summary of sub-contracting - if applicable			
Is there any sub-contracting at this site?	Yes	☑ No	
Summary of homeworking – if applicable			
Is homeworking used at this site?	□ Yes	☑ No	





#### 9 - No Harsh or Inhumane Treatment is Allowed [Summary of Findings]

9: Compliance Requirements

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

9.2 companies should provide access to a confidential grievance mechanism for all workers

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### Current Systems:

Based from the interaction with the facility management and employee's interview, it is noted that no case of abuse or discipline has happened in the facility and the facility has a written disciplinary procedure that is displayed in the notice board of the facility.

According to the documentation, the facility management had established a disciplinary procedure for employees' misbehavior which included oral warning, written warning and finally

termination and the site, had developed a training program for all employees on the procedure.

Employee interview confirmed that employees were aware of the disciplinary procedure.

As per management interview, document review and employees' interview, there was a policy on Harsh Treatment.

There is an internal process for grievance and suggestion box has been provided, where employees can report a grievance (harassment, bullying, discrimination etc.), any received complaint will be handled by management, without any reprisal for the employee in question. All sampled employees were aware this system.

# Evidence examined:

Facility Policy The relevant policy on prevention of harassment and abuse Internal grievance procedure documentation. Training records Interaction with management and Employees Any other comments:

None

Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3rd party?	<ul> <li>✓ Yes □ No</li> <li>Please give details:</li> <li>Grievance Box</li> </ul>	
If yes, are workers aware of these channels and have access? Please give details.	Yes, workers are aware about the procedures.	
If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism,comment box etc. Please give details.	Grievance/ Suggestion box	
Which of the following groups is there a	☑ Worker	Communities
grievance mechanism in place for?	☑ Suppliers	□ Other
Please provide grievance mechanism details	Facility has open door grievance (workers and suppliers).	procedures for its stake holders
Are there any open disputes?	🗆 Yes 🗹 No	
	Please give details:	

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Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	<ul> <li>✓ Yes □ No</li> <li>Please give details:</li> </ul>
Is there a published and transparent disciplinary procedure?	<ul><li>✓ Yes □ No</li><li>Please give details:</li></ul>
If yes, are workers aware of these the disciplinary procedure?	<ul> <li>✓ Yes □ No</li> <li>Please give details:</li> </ul>
Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)?	<ul> <li>☐ Yes ☑ No</li> <li>Please give details:</li> </ul>





Non-Compliance         Status       OPEN         Reference       ZAF600053616         Clause       9 - No Harsh or Inhumane Treatment is Allowed         Issue Title       585 - No grievance committee in place contrary to legal requirement         Subcategory       Grievance Procedures         New or carried over?       Image: Costs inclusion in the cost in the co	Non-Compliance			Evidence	
Status       OPEN         Reference       ZAF600053616         Clause       9 - No Harsh or Inhumane Treatment is Allowed         Issue Title       585 - No grievance committee in place contrary to legal requirement         Subcategory       Grievance Procedures         New or carried over?       ✓ New         Costs       Lack of workers         Other       Other         Root cause - Other       In accordance to The Industrial Disputes (Amenmend) act 2010, Chapter II B.9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen	[Back to findings s	រួs summary]			
Reference       ZAF600053616         Clause       9 - No Harsh or Inhumane Treatment is Allowed         Issue Title       585 - No grievance committee in place contrary to legal requirement         Subcategory       Grievance Procedures         New or carried over?       Image: New Image: Carried Over over?         Root cause       Image: Training Image: System Image: Costs Image: Cast Image: Cost Im		Non-Comp	liance		
Clause       9 - No Harsh or Inhumane Treatment is Allowed         Issue Title       585 - No grievance committee in place contrary to legal requirement         Subcategory       Grievance Procedures         New or carried over?       Image: New Image: Carried Over over?         Root cause       Training Image: System Image: Costs Image: Costs Image: Costs Image: Costs Image: Cost other         Root cause - Other       In accordance to The Industrial Disputes (Amenmend) act 2010, Chapter II B.9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen	Status	OPEN			
Issue Title       585 - No grievance committee in place contrary to legal requirement         Subcategory       Grievance Procedures         New or carried over?       ☑ New       □ Carried Over         Root cause       □ Training       ☑ System         □ Costs       □ Lack of workers         □ Other       ☑         Root cause -       Other         Issue Local law issue       In accordance to The Industrial Disputes (Amenmend) act 2010, Chapter II B,9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee for the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen	Reference	ZAF600053616			
requirement         Subcategory       Grievance Procedures         New or carried over?       New       Carried Over         Root cause       Training       System         Costs       Lack of workers         Other       Other         Root cause - Other       In accordance to The Industrial Disputes (Amenmend) act 2010, Chapter II B,9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen	Clause	9 - No Harsh or Inhu	9 - No Harsh or Inhumane Treatment is Allowed		
New or carried over?       New       Carried Over         Root cause       Training       System         Costs       Lack of workers         Other       Other         Root cause -       In accordance to The Industrial Disputes (Amenmend) act 2010, Chapter II B,9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen	Issue Title		585 - No grievance committee in place contrary to legal		
over?         Root cause       Training       System         Costs       Lack of workers         Other       Other         Root cause - Other       In accordance to The Industrial Disputes (Amenmend) act 2010, Chapter II B,9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen	Subcategory	Grievance Procedure	es		
Costs       Lack of workers         Other       Other         Root cause - Other       In accordance to The Industrial Disputes (Amenmend) act 2010, Chapter II B,9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen		☑ New	Carried Over		
□ Other         Root cause - Other         Local law issue       In accordance to The Industrial Disputes (Amenmend) act 2010, Chapter II B,9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen	Root cause	Training	☑ System		
Root cause - Other       In accordance to The Industrial Disputes (Amenmend) act 2010, Chapter II B,9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen		Costs	Lack of workers		
Other         Local law issue       In accordance to The Industrial Disputes (Amenmend) act 2010, Chapter II B,9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen		□ Other			
act 2010, Chapter II B,9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen					
alternatively on rotation basis every year. (4) The total number of members of the Grievance Redressal Committee shall not exceed more than six: Provided that there shall be, as far as practicable, one woman member if the Grievance Redressal Committee has two members and in case the number of members are more than two, the number of women members may be increased proportionately. (5) Notwithstanding anything contained in this section, the setting up of Grievance Redressal Committee shall not affect the right of the workman to raise industrial dispute on the same matter under the provisions of this Act. (6) The Grievance Redressal Committee may complete its proceedings within forty-five days on receipt of a written application by or on behalf of the aggrieved party. (7) The workman who is aggrieved of the decision of the Grievance Redressal Committee may prefer an appeal to the employer against the decision of Grievance Redressal Committee and the employer shall, within one month from the date of receipt of such appeal, dispose off the same and send a copy of his decision to the workman concerned. (8) Nothing contained in this section shall apply to the workmen for whom there is an established Grievance Redressal Mechanism in the establishment concerned."		act 2010, Chapter II establishment emplo have one or more Gr the resolution of disp grievances. (2) The G shall consist of equal employer and the wo Grievance Redressa the employer and fro alternatively on rotati number of members Committee shall not that there shall be, at member if the Grieva members and in case than two, the numbel increased proportion contained in this sec Redressal Committee workman to raise ind under the provisions Redressal Committee within forty-five days by or on behalf of the who is aggrieved of the employer against the Committee and the e from the date of rece same and send a cop concerned. (8) Nothin apply to the workmen	act 2010, Chapter II B.9C. (I) Every industrial establishment employing twenty or more workmen shall have one or more Grievance Redressal Committee for the resolution of disputes arising out of individual grievances. (2) The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen. (3) The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen alternatively on rotation basis every year. (4) The total number of members of the Grievance Redressal Committee shall not exceed more than six: Provided that there shall be, as far as practicable, one woman member if the Grievance Redressal Committee has two members and in case the number of members are more than two, the number of women members may be increased proportionately. (5) Notwithstanding anything contained in this section, the setting up of Grievance Redressal Committee shall not affect the right of the workman to raise industrial dispute on the same matter under the provisions of this Act. (6) The Grievance Redressal Committee may complete its proceedings within forty-five days on receipt of a written application by or on behalf of the aggrieved party. (7) The workman who is aggrieved of the decision of the Grievance Redressal Committee may prefer an appeal to the employer against the decision of Grievance Redressal Committee and the employer shall, within one month from the date of receipt of such appeal, dispose off the same and send a copy of his decision to the workman concerned. (8) Nothing contained in this section shall apply to the workmen for whom there is an established Grievance Redressal Mechanism in the establishment		
ETI code 9.1 - Physical abuse or discipline, the threat of physical	ETI code	9.1 - Physical abuse	or discipline, the threat of physical		

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		<ul> <li>abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.</li> <li>During review of records, It was found that factory has formed Grievance Committee inappropriately i.e. factory has included 5 members in formed grievance committee in which 4 members are management representative.</li> </ul>			
1	Explanation to the non compliance				
	Follow up method	□ Follow up audit ☑ Desktop audit			
•	Timescale	Immediate	□ 30 days	□ 60 days	
		☑ 90 days	□ 120 days	□ 180 days	
		□ 365 days □ Other			
	Actions	It is recommended to factory to form grievance committee as per legal requirement.			
					-

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#### 10A - Entitlement to Work and Immigration [Summary of Findings]

10A: Compliance Requirements

10.A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10.A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### **Current Systems:**

Based from the review of employee attendance records and employee's interview, the facility has not employed any foreign nationals.

Based from the review of employee personal files, all the employees are holding the legal rights to work

#### Evidence examined:

Interaction with Management and Employees

Any other comments:

None





#### 10B4 - Environment 4–Pillar [Summary of Findings]

10B4: Compliance Requirements

10.B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10.B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc. 10.B4.3 Businesses shall be aware of their end client's environmental standards/code requirements

10.B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10.B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10.B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10.B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4–pillar audit report and audit checks for details). 10.B4.7 Businesses shall make continuous improvements in their environmental performance.

10.B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10.B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

10B4: Guidance for Observations

10.B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10.B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

Legal License Environment Policy Training Responsible Person

### **Evidence examined:**

Legal License - CTOA/Fresh/ASR/2022/17855642 (Air Consent, Valid till 30 September 2026) CTOW/Fresh/ASR/2022/17855882 (Water Consent, Valid till 30 September 2026) Environment Policy - Last reviewed on 10 October 2022 Training Responsible Person - Mr. Rajendra Kumar

Any other comments:

None

Environmental Analysis	
Is there a manager responsible for Environmental issues (Name and Position):	Mr. Rajendra Kumar

Audit company: SGS ASIA Report reference:SZAA6000092722

Start Date: 2023-04-20





	Γ		
Has the site conducted a risk assessment	☑ Yes □ No		
on the environmental impact of the site, including implementation of controls to	Please give details:		
reduce identified risks?	Facility has conducted Environment Impact Assessment in the month of January 2022.		
Does the site have a recognised	🗆 Yes 🖂 No		
environmental system certification such as ISO 14000 or equivalent?	Please give details:		
	Facility does not have such certification.		
Does the site have an Environmental policy?	🗹 Yes 🗆 No		
If yes, is it publicly available?	☑ Yes □ No		
If yes, does it address the key impacts from their operations and their commitment to	☑ Yes □ No		
improvement?	Please give details:		
	In facility environment policy key impacts from their operations and their commitment to improvement found mentioned.		
Does the site have a Biodiversity policy?	🗆 Yes 🗵 No		
Is there any other sustainability systems	🗆 Yes 🗵 No		
present such as Chain of Custody, Forest Stewardship Council (FSC), Marine	Please give details:		
Stewardship Council (MSC) etc.?	Not Applicable		
Have all legally required permits been shown?	☑ Yes □ No		
SHOWIT?	Please give details:		
	Legal License - CTOA/Fresh/ASR/2022/17855642 (Air Consent, Valid till 30 September 2026) CTOW/Fresh/ASR/2022/17855882 (Water Consent, Valid till 30 September 2026)		
Is there a documentation process to record	🗹 Yes 🗆 No 🗀 Not Applicable		
hazardous chemicals used in the manufacturing process?	Please give details:		
	1) Diesel 2) Transformer Oil 3) Hydraulic Oil 4)		
Is there a system for managing client's	🗆 Yes 🗵 No		
requirements and legislation in the destination countries regarding	Please give details:		
environmental and chemical issues?	Not Applicable		
Facility has reduction targets in place for	☑ Yes □ No		
environmental aspects e.g. water consumption and discharge, waste, energy	Please give details:		
and green-house gas emissions:	Reduce Electricity - From year 2023 (0.37 to 0.35) Reduce Water - From year 2023 (Avg Per day 55 to 35)		
Facility has evidence of waste recycling and is monitoring volume of waste that is	□ Yes 🗵 No		
	Diagon sive detailer		
recycled.	Please give details:		

Start Date: 2023-04-20





Does the facility have a system in place for accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards?	🗹 Yes 🗆 No			
	Please give details:			
	Facility is maintaining the record of electricity and water usage.			
Has the facility checked that any Sub- Contracting agencies or business partners operating on the premises have the appropriate permits and licences and are conducting business in line with environmental expectations of the facility?	🗆 Yes 🗹 No			
	Please give details:			
	Facility has no such process (subcontractor), hence NA.			
Usage/Discharge analysis				
Criteria	Previous year: 2022	Current year: 2023		
Electricity Usage: Kw/hrs	37675125	957060		
Renewable Energy Usage: Kw/hrs	0	0		
Gas Energy Usage: Kw/hrs	0	0		
Has site completed any carbon Footprint Analysis?	No	No		
If Yes, please state result				
Water Sources	Ground	Ground		
Water Volume Used	15710	4107		
Water Discharged	Drain	Drain		
Water Volume Discharged	7381	1891		
Water Volume Recycled	3546	866		
Total waste produced	Production Waste	Production Waste		
Total hazardous waste produced	322 KL	102 KL		
Waste to recycling	Not Applicable	Not Applicable		
Waste to landfill	Not Applicable	Not Applicable		
Waste to other	Not Applicable	Not Applicable		
Total Product Produced	100415170	29943080		

Audit company: SGS ASIA Report reference: ZAA600009272

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## 10C - Business Ethics – 4-Pillar Audit [Summary of Findings]

10C: Compliance Requirements

10.C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10.C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10.C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10.C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10.C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10.C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10.C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

10C: Guidance for Observations

10.C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers.

10.C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

## Current Systems:

Mr. Gajendra Singh Negi - Plant Head is responsible for following all related with financial transaction with legal and government authorities.

The company has designated person responsible for implementing standards concerning Business Ethics, and that site practices were conducted without any corruption and/or bribery. The company established a business ethics policy which was communicated to workers through posters and training.

Evidence examined:

The company business ethics policy including Bribery Corruption Training records

Any other comments:

None

Does the facility have a Business Ethics Policy and is the policy communicated and applied internally, externally or both, as appropriate?	$\checkmark$	Internal Policy
	$\checkmark$	Policy for third parties including suppliers
	Pleas	e give details:
		y has policy on Business Ethics found latest reviewed in ry 2022.

Start Date: 2023-04-20

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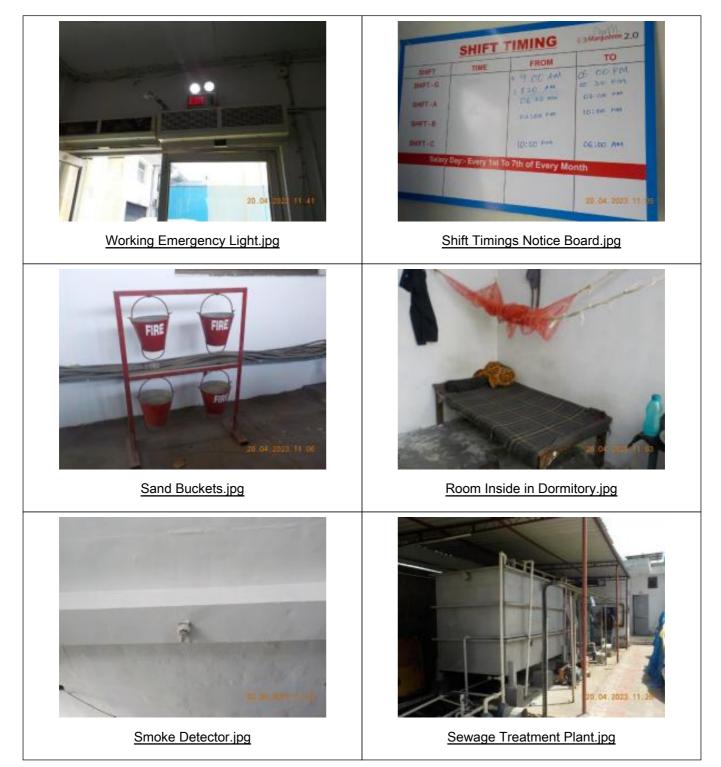
Does the site give training to relevant personnel (e.g. sales and logistics) on business ethics issues?	<ul><li>✓ Yes □ No</li><li>Please give details:</li></ul>
	Facility has given training to relevant personnel on its business ethics.
Is the policy updated on a regular (as needed) basis?	<ul><li>✓ Yes □ No</li><li>Please give details:</li></ul>
	Facility has policy on Business Ethics found latest reviewed in January 2022.
Does the site require third parties including suppliers to complete their own business ethics training	<ul><li>✓ Yes □ No</li><li>Please give details:</li></ul>
	Yes the site require third parties including suppliers to complete their own business ethics training.





Sedex Members Ethical Trade Audit Report Version 6.1

## Attachments



Audit company: SGS ASIA Report reference: ZAA600009272 Start Date: 2023-04-20







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You can leave feedback by following the appropriate link to our questionnaire:

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http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3Inq5Iw\_3d\_3d

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP

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